

3SC Member's Webinar

1st March 2022

Evaluation Report

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1. Event Information

1.1 Summary

The 3SC Member's Webinar took place on the 1st March 2022. The event was on 'Delivering Justice Services and working with the Ministry of Justice'. This session provided organisations with key information and knowledge about working with the MOJ as a commissioner and accessing funding via the Dynamic Framework. We heard from industry experts with many years of experience in designing and implementing programmes for offenders and ex-offenders in a range of settings. By the end of the session delegates had a clear understanding of the steps and considerations required to design services, as well as how to access funding for those services.

67 people registered for the event as follows:

- 48 people attended (19 no shows)
 - 25 3SC Members
 - 17 Non members
 - 6 members of 3SC Staff.

This is the 9th webinar that 3SC has held for its members due to the ongoing restrictions of COVID-19 across the UK, and again it proved very popular with 3SC Members. The format for this Webinar was via the 'Microsoft Teams' platform hosted by our 2 speakers Dan Whyte from DWRM and Charlotte Kennett from the MOJ. Anna Taylor from Blotted Blog unfortunately could not attend the event as a speaker and sent her apologies.

3SC Members were contacted via the 3SC Member's mailing list followed up by 3SC Membership Lead Paul Johnson. Non 3SC Members were also able to attend free of charge with the option for them to join our 3SC membership for future events. For this event Paul Johnson used the 'Eventbrite' website to allow the delegates to register on to the event. We then promoted the webinar on the 3SC Events LinkedIn page and the 3SC Website. Our Eventbrite dashboard informed us that we received 202 page views and 67 registrations. As a result of this event 3SC gained 6 new members (1 x Full & 5 x Associates)

The verbal feedback received from all the attendees at the session was very good. Attendees were sent an evaluation form via Survey Monkey after the session. 67% of delegates rated the overall event as 'Excellent', 29% rated as 'Good' and 4% (1 person) rated 'Fair'.

96% of the attendees said they would like to attend future 3SC Member's Events.

All of the presentation slides that were shared with the attendees have also been emailed and the video of the session along with all previous events information and videos are made available to Full Members via the Member's area of the 3SC website. This will allow Full 3SC Members who were unable to attend to view the session at a later date.

1.2 Event Details

Name: Delivering Justice Services and working with the Ministry of Justice'.

Presenters: Dan Whyte & Charlotte Kennett

Date: 1st March 2022

Location: Webinar via Microsoft Teams

Registrations via: Eventbrite

1.3 Programme

11:00	WELCOME Kathryn Jellings, 3SC, Head of Employment Programmes
11:10	Presentation #1 Dan Whyte, DWRM - Designing and delivering services to people in prison. <ul style="list-style-type: none"> • Intro & Background, where I started from and why I started DWRM • Gaining/realising the necessary skills despite prison, not because • Giving back or giving to? Changing the way, we navigate the CJS • What is lived experience? How best to recognise and utilise it.
11:40	Presentation #2 Charlotte Kennett, Commercial Manager from MOJ <ul style="list-style-type: none"> • How SME's and the third sector can access funding for programmes and how MOJ are supporting this • Probation Dynamic Framework – Quick overview • Difference between Day 1 Services and Day 2 Services Probation DF Help and support
12:10	Q&A
12:25	ROUND UP AND CLOSE Kathryn Jellings, 3SC, Head of Employment Programmes

2. Feedback

2.1 How Did you hear about this event?

Responses were as follows:

- Email from 3SC
- 3SC
- Colleague
- Kathryn Jellings, a one-to-one conversation after I reached out
- A colleague
- 3SC
- Worked previously with 3SC on the Future Fund Initiative - a few year's ago !
- Via 3SC
- In conversation with Kathryn Jellings a few weeks prior to the event.
- Received an email
- A Colleague
- 3SC bulletin email
- I am a member of staff
- Was asked to be a speaker at this event
- 3SC events list
- Invited
- e-mail
- 3SC membership and articles
- Email from 3SC
- 3SC mailing
- I am an associate member
- Directly from 3SC
- Email
- Through a colleague

2.2 Why did you decide to attend?

Responses were as follows:

- Area of interest - subject specific
- Relevant to our Work
- Interested in the Probation Dynamic Framework

- Always good to build wider connections in the sector
- To learn more about the MOJ DPS and how my organisation could potentially bid for opportunities
- We are a SME based in Cornwall but would like to be involved if possible, we already work with 3SC
- Have been working with MOJ and Probation previously. Set up Sewing Rooms within Edith Rigby Bail Hostel, Preston. Provided placements for Probation and Prisons.
- Interested in a partnership opportunity to deliver services
- We are already on the MOJ DPS and were looking to apply to the framework, too, so this seemed appropriate for us to attend.
- Interested in funding opportunities
- The agenda was interesting, looked like an opportunity for funding
- Because we have been successful in getting onto the Dynamic Framework in several categories, but haven't yet been able to respond to any RFQs
- It sounded interesting
- Was a speaker at the event
- open to new contracts
- Interesting topic
- To learn more about the work of DWRM and learn of any updates of the probation DPS
- Events are always informative and interesting.
- Interested to hear about the MOJ DF
- Topic
- There is a correlation between probation services and public transport users. Was looking to engage with providers
- I found the topic of discussion very interesting, and I wanted to hear more
- To get an understanding of how to approach Prisons to offer services for prisoners
- The topic was really interesting and relevant to our charity

2.3 Please rate the quality of the event

	Poor	Fair	Good	Excellent
Overall Event	0%	4%	29%	67%
Dan Whyte's session on 'Designing and delivering services to people in prison'	0%	4% (1 person)	13%	79%
Charlotte Kennett's session on 'How SMEs and the third sector can access funding for programmes'	0%	4% (1 person)	25%	71%

(No 'negatives' were recorded from any of the delegates feedback forms).

2.4 What was the most valuable part of the presentation to you?

Responses were as follows:

- Insight into the process from 'MOJ' point of view/requirements and plans. Insight and real-world experience of small businesses and the process. Importance of the value and need within the area and provision (Dan Whyte lived experience)
- Being able to network
- Information about the framework
- Making a connection with Charlotte was brilliant.
- Getting Charlotte as a contact
- All of it was valuable but probably Charlotte's presentation of the detail
- Hearing about future plans in relation to Dynamic Framework
- discussion of interest by various organisations
- The information provided by Charlotte Kennett on the procurement process
- Listening to the perspective of a prison leaver, hearing about the procurement process
- Both speakers were excellent, very different. Dan was inspirational, Charlotte explained the MOJ dynamic purchasing platform well and we will be registering.
- Learning about future plans from Charlotte
- Being able to ask questions about the Dynamic Framework and changes they hope to make
- Being able to gain a clearer understanding of the DPS has been invaluable
- MOJ info
- Dan
- Learning of the improvements in communication of the DPS, and its potential to offer opportunities to smaller providers
- Charlotte's portal expertise and Dan's academic input.
- The presentation slides from Charlotte
- Hearing direct from Charlotte about MOJ direction, thinking and plans.
- Meeting new people and understanding the framework
- It was all valuable and interesting, Dan talking about the support he offered and his lived experience. Charlotte discussing the probation Dynamic Framework and providing support to providers too.
- I was late joining the meeting due to no being able to get the link working but from 11 30 onwards the speaker Charlotte get me hot that it would be possible to get onto Jagger and bid with hers and 3SCs help
- Hearing about the changes coming up with the Probation Dynamic Framework. Also just hearing about how powerless a prison leaver can feel when they're inside and how the balance of power shifts with each establishment they might go to.

2.5 Will you attend more Membership Events?

96% - Yes | 4% - Maybe | 0% - Abstained

2.6 What topics would you be interested in for future Events?

Responses were as follows:

- Neurodiversity.
- Referral process and applying for grants/contract as a small charity
- Funding, fundraising, income generation
- Meeting more commercial managers from central government, in the DWP, Home Office etc.
- Any
- Similar types and inroads to other organisations. For example, providing assistance with environmental impact and relative CSR to large organisations.
- Nothing specific but it is always interesting to hear of new opportunities
- Information on Shared Prosperity Fund etc.
- Finding opportunities
- Funding opportunities which lead to increased delivery of our service - Citizens Advice. Hearing about other projects which are successful
- Something on Risk Assessment, including organisational risks, premises risks and assessing risks from service users
- Collaborative cross-sector working
- any funding options
- Accessing grant funding opportunities and social investments
- Any
- Employability - CJS again - DWP dynamic framework (they need a Charlotte and Arielle team!)
- Probation, Employability, Education
- I will need to think about that and get back to Kathryn

2.7 What other Membership products or services could 3SC offer to support your organisation?

Responses were as follows:

- How to get referrals and paid contracts from probation service
- Funding events
- Ability to join larger providers supply chains

- Weekly updates on funding opportunities and assistance with Tenders
- Nothing specific but I have attended training previously
- N/K I'm too new at this point.
- help us bid for and win contracts
- everything is good
- None at this time
- This is the best.
- Always support with bidding and funding applications

2.8 Do you have any additional comments or suggestions?

Responses were as follows:

- Thank you
- Very Good.
- Thank you to 3SC.
- It was good to get the perspective of a service user and find out about the barriers he had to overcome and was still facing to deliver his service to those that need it.
- thanks for organising.
- Great event as always, thank you.
- Overall, very good
- I would like a copy of the recording as I missed the first half. I don't know if you would supply this to non paying members
- It was a really well-run and informative event. Thank you for this and for making it accessible to all your 3SC members.